Mount Pleasant Police Department
Wrecker Company, Storage Facility and Rotation Wrecker Compliance Notification

All wrecker companies and vehicle storage facilities on the Mount Pleasant Police Department Wrecker Service Rotation for City of Mount Pleasant will be required to comply with the following guidelines:

- All wrecker services and wrecker drivers must comply with the Texas Department of Licensing and Regulations (TDLR) requirements as outlined in the Texas Occupations Code, Chapter 2308 and the Texas Administrative Code, Chapter 86
- All Vehicle Storage Facilities must comply with the Texas Department of Licensing and Regulations (TDLR) requirements as outlined in the Texas Occupations Code, Chapter 2303 and the Texas Administrative Code, Chapter 85
- The ownership of each wrecker company will be subject to verification for the purpose of determining the legitimacy of the company. Only bona fide legitimate wrecker services will be approved for the Mount Pleasant Police Wrecker Service Rotation in Mount Pleasant, Texas
- Wrecker companies must be located within Titus County and no two companies may operate from the same physical location
- Satellite wreckers, which are simply extensions of existing companies, will not be approved
- Each wrecker service and driver must hold an Incident Management type license, as outlined in the above stated Occupations Code and Administrative Code, issued by the TDLR in order to conduct "Non-consent" tows
- The wrecker company's TDLR license number must be displayed on each wrecker operated by the wrecker company and each driver must carry their TDLR license while operating the wrecker
- Mount Pleasant Officers are directed to ask the owner/operator of the vehicle if they have a preference of a wrecker service to be used. When practical, that wrecker service will be called regardless of the rotation schedule. If the owner/operator has no preference, the next wrecker from the Wrecker Service Rotation list will be called. The Officer will determine and request a large wrecker if needed
- Approved wrecker companies are required to provide 24 hours service
- Wrecker services will furnish the phone number in which the company can be reached at all times. Mount Pleasant Police Communications will call the number only one (1) time. Should Communications be unable to contact the wrecker service at the top of the rotation list at the number provided, the wrecker company will be skipped and moved to the bottom of the rotation list. The next wrecker company on the rotation list will be called
- Upon notification, the wrecker service will respond without delay and within a reasonable time to the location where needed unless extenuating circumstances exist
- If a wrecker service is unable to respond to a call, it shall be the wrecker service's responsibility to notify the Mount Pleasant Police Communications of the fact
- One wrecker will be called for each vehicle needing to be towed. Wrecker services called by Mount Pleasant PD will only pick up (1) vehicle per rotation call. When more than one (1) vehicle needs to be towed, the first wrecker service arriving at the specified location will have its choice as to which vehicle to tow, unless otherwise directed by the

officer in charge. The officer in charge will assign vehicles needing immediate removal from roadway first

- Under no circumstances will an approved wrecker driver report to any call under the influence of drugs/alcohol or with an odor of alcoholic beverage on his/her breath
- Before a vehicle is released to a wrecker service, the driver must display his/her TDLR license to the officer
- The wrecker driver will notify the officer of the location where the towed vehicle will be stored
- The wrecker service will assume full responsibility for all property by signing the Property Inventory form when taking possession of the vehicles and property. Wrecker services and Vehicle Storage facilities will be responsible for the protection, accountability and release of the property inside the vehicle
- All Vehicle Storage Facilities will be available 24 hours a day to release stored vehicles
- Each tow truck will be equipped and maintained to handle any call and be able to remove debris from the highway as required by Texas law
- Wrecker services will provide the Mount Pleasant Chief of Police with evidence of compliance with state laws regulating tow trucks, drivers, vehicle storage facilities and insurance coverage
- Each company and driver will comply at all time with all city ordinances, state laws and regulations
- In the best interest of the public, a wrecker service will be expected to charge reasonable fees for the services rendered. Any complaints received by the Police Department regarding fees will be referred to the Texas Department of Licensing and Regulation
- Failure to comply with the above guidelines or any state law may result in cancellation of a call, temporary suspension from the wrecker rotation or disqualification of participation with the Wrecker Service Rotation
- Any violation of the Texas Occupations Code, Chapters 2303 or 2308 is subject to criminal penalties as outlined in each code
- In the case of a request being cancelled by the Police Department, the wrecker service will be placed back in front of the rotation list
- Due to unforeseen circumstances and conditions beyond the control of the Police Department as to why a wrecker service would be cancelled, the Police Department will not be liable for any compensation to the wrecker service for the cancellation
- Each Wrecker service owner will agree to the guidelines in this ordinance by initialing and signing the Wrecker Service Rotation Agreement/Application annually